

Felix Travieso

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Summary

- 5+ years designing and operating cloud infrastructure at scale across AWS and Azure.
- Delivered FedRAMP compliant environments and codified production infrastructure as code with Terraform.
- Specializes in embedding security controls into CI/CD pipelines and translating compliance requirements into automated, auditable systems.

Experience

Keel Digital Solutions, Senior DevOps Engineer – Remote Mar 2025 – present

- Architected and delivered FedRAMP Moderate-compliant infrastructure from the ground up, leading the technical execution that passed third-party assessment and achieved placement in the FedRAMP marketplace.
- Directed the migration of 30+ microservices to AWS and codified the entire production environment in Terraform, enabling reliable, repeatable deployments at scale.
- Embedded DevSecOps guardrails into CI/CD pipelines using Checkov, Trivy, and container scanning tools, eliminating infrastructure misconfigurations and vulnerabilities before reaching production.
- Built a centralized observability platform with CloudWatch EMF metrics and automated long-term log retention to S3 in Parquet via Kinesis Data Firehose, eliminating operational blind spots across the production environment.

CRISP Shared Services, DevOps Engineer – Remote Sept 2023 – Mar 2025

- Owned CI/CD pipelines for 50+ services in Azure DevOps, standardizing release gates and automated rollback procedures to minimize deployment failures in production.
- Built PowerShell and Python automation for recurring Azure infrastructure operations, eliminating manual toil and improving execution consistency across teams.
- Partnered with engineering teams to evaluate and optimize Azure service architecture, improving application performance, scalability, and reducing cloud spend.
- Led cross-functional incident response for complex production issues, applying structured log analysis and diagnostics to drive resolution and reduce mean time-to-recovery.

Kaseya, DevOps Engineer – Miami, FL Apr 2022 – Sept 2023

- Architected a new AWS environment from the ground up, leading a full transition from on-premises infrastructure to the cloud and establishing durable cloud standards for the engineering org.
- Introduced blue/green deployments with automatic rollback, enabling zero-downtime releases and eliminating production deployment risk that had no mitigation in the prior on-premises environment.
- Engineered Jenkins and PowerShell automation for builds and pipelines, accelerating software delivery velocity and improving deployment reliability across the engineering organization.

Nerds Support Inc., System Administrator – Miami, FL Jan 2021 – Apr 2022

- Administered a private datacenter vSphere cluster spanning 60 hosts and 800+ Windows VMs, sustaining performance and availability at scale.
- Automated 80% of the billing process with Python, saving the accounting department one week of work per month.
- Engineered Python-based integrations for third-party services lacking API support, expanding automation coverage and eliminating recurring manual operational work.

Education

BS Florida International University, BS in Information Technology – Miami, FL

Technical Skills

Languages: Python, Shell, .NET, Go, PowerShell

Cloud Providers: Amazon Web Services, Microsoft Azure

Tools: Docker, Terraform, GitHub Actions, Azure DevOps, Jenkins

Compliance Frameworks: FedRAMP Moderate, NIST 800-53, HIPAA